



Arkansas Division of
Workforce Services

NOTICE TO EMPLOYERS

Regarding 2nd and 3rd Quarter Employer Statement of Paid Benefits Charged to Your Account

Unemployment Insurance Quarterly Statements were issued July 15, 2020 for Quarter 2 and on October 15, 2020 for Quarter 3. This is NOT a bill. Please note that your quarterly statement is for your information so that you can see the claims charged to your account, and to protest any charges if needed. It is possible that your statement contains charges resulting from fraudulent unemployment insurance claims. You should identify the charges that you believe are incorrect (including fraudulent charges) and begin the protest process immediately. You may protest a charge only by submitting a request in writing. Your request should contain your reason(s) for review and supporting documentation.

Your request may be submitted via email ADWS.ChargeUnit@arkansas.gov or fax 501-682-1599. If it is determined that charges to your account result from fraudulent or other non-chargeable claims, the charges will be removed from your account and you will not be penalized.

The Division of Workforce Services understands and acknowledges employers are concerned about the number of claims charged to their accounts and the potential impact on future UI rates. We are working with our legal team, our federal partners, and other stakeholders to devise an equitable plan for our state's employers.

Please click on the link to [Unemployment Insurance Fraud Information](#) for more information on reporting fraud and submitting police reports.