

Career Services that Empower

Why, What, Who & How



Why

So, Why create a strong integrated case management system?

- Better success for participants
- Better performance measures
- More people working
- Stronger community
- Etc., etc., etc.



Who

Core Partners

- WIOA Title I-B Youth, Adult & DLW
- WIOA Title I-B Adult & DLW employment and training activities
- WIOA Title II Adult Ed & Literacy activities
- WIOA Title III Wagner-Peyser Act employment services
- WIOA TITLE IV Rehabilitation Act vocational rehabilitation services

Other Required Partners

- Title I–C Job Corps
- Title I-D YouthBuild
- Title I-D Native American programs
- Title I-D Migrant & Seasonal Farmworker
- SCSEP Older Americans Act
- Carl Perkins Career & Technical Education
- TAA
- Jobs for Veterans
- Community Services Block Grant
- HUD employment & training activities
- Arkansas Unemployment Insurance
- Second Chance Act
- TANF

Other Potential Partners

- SNAP Employment and Training Program
- Any other agency working with referees for Arkansas Works Program?
- Career Pathways Initiatives
- College Student Success Coordinators
- Career Coaches
- Financial Aid officers
- Registered Apprenticeship programs
- Community organizations and programs
- Others?



What

Case Management

WIA § 3(5)

The term "case management" means the provision of a client-centered approach in the delivery of services, designed—

- A. to prepare and coordinate comprehensive employment plans, such as service strategies, for participants to ensure access to necessary workforce investment activities and supportive services, using, where feasible, computer-based technologies; and
- B. to provide job and career counseling during program participation and after job placement.

Career Services

- Help people get from where they are to where they realistically can be to make a better life for themselves and their families
- Give people the tools they need to help them succeed
- Empower people to take control of their lives
- Give someone a hand up, and not just a hand out



How